

Conversation with Retiring Trustee
Donavon Albertson MD
1996 – 2007

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| Foundation Member | 1988-1994 |
| Foundation Trustee | 1996 – 2007 |
| Nominating Committee | 2005 and 2007 |
| Audit Committee | 2003 |
| Succession Planning Committee | 2004-2007 |

Prior to becoming a Foundation Trustee, Don served six years as a Foundation Member. He found the time commitment as a Member to his liking given his extensive responsibilities as head of the Portsmouth Hospital Emergency Room. As a Foundation Member, Don was invited to all Foundation functions and attended the annual meeting each year to vote on new Members and Trustees.

The following summarizes an interview we conducted with retiring Trustee, Don Albertson, MD in March 2007.

On Joining the Board of Trustees: I recall getting on the phone in the Emergency Room after being a Foundation member for six years and talking to the Foundation's Administration Executive, Nancy Cutter about the potential time commitment of becoming a Trustee on the Foundation Board. I recall Nancy saying that the commitment would probably be three to four meetings a year with each being about an hour. I thought that was pretty doable so I said, sure. The grant making decisions and the Foundation's mission were intriguing and the time limitations seemed reasonable, so I was drawn in.

On the Community Campus: When the Foundation embarked upon creating the Community Campus, everything changed. I was intrigued by the balance achieved between the Campus' contribution to the community as a physical structure for agencies and the Campus' contribution as a coordinator and networking hub. The Foundation Board's history is replete with fully tangible activities as well as grants whose effects were often improvable. Yet these contributions can make a difference in people's lives. As in the practice of medicine, the Trustees often need to make funding decisions with inadequate information. We always have to make decisions based on a certain amount of faith, judgment, and clinical confidence. The Board always believed, however, in a complex web of networks and an educated and practical compromise within the milieu of community relationships of all kinds.

On Foundation & PRH Relations: I believe the Foundation has exercised its responsibility and its diligence with respect to oversight of the Hospital. There has always been physician representation on the Foundation Board, and we have a definitive

obligation to exercise oversight with respect to the company's performance. The events of 2006 have lent special focus to this responsibility. Regardless of the outcome of this litigation, the Board's challenge will be finding the best way to maintain high quality medical care for the residents of our community.

On Foundation's Legacy: I think it was a good decision to provide long term operating support for a few key programs at the Campus. I liken the collective impact from the agencies at the Community Campus to the metaphor of the butterfly-effect. The butterfly flapping its wings in South America, combined with a bazillion other forces and factors, has an impact on the weather in Portsmouth, NH. Like the butterfly, the Campus is a small community of agencies, a system created through incremental steps that has an impact beyond the Campus. Fifteen years ago, medically indigent patients coming into the ER, when asked, "What medications are you on?" would respond, "none." And they were coming in with significant problems. Now, when I ask similar patients these questions, more and more can identify a healthcare provider and are on some medications for their blood pressure and their diabetes. They still have life challenges and problems like chest pains or abdominal pains, but they have had some healthcare or intervention along the way. I think our greatest success is the combination of all those little butterflies.

On Leaving the FSH Board of Trustees: I am just entrepreneurial enough to not mind the transition at all. I think there should be a sundown on all kinds of appointments and relationships and I think it is good to have a sense of renewal with new opportunities. In the spring when I am no longer on this Board, I have a hunch that there will be some activities, some web of relationships in which I will continue to be engaged. And this is exciting.